The Hayfield School

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Dear Parent/Carer

We are excited to announce the launch of our new Edulink App for parents and carers that will offer a new dimension and greater ease of communication between home and school. Up until now, we have used the SIMs Parent App for general information and messaging; The Edulink One App offers us so much more!

Some of the features that we think will increase the clarity and flow of information include an in-app messaging service, easy access to student timetables, an attendance overview and an accessible links section that leads through to essentials like Parents' Evening booking and Parent Pay accounts. It's a one-stop shop for information - home and school hand in hand - quite literally at your fingertips!

The potential to develop our partnership further is an exciting one and the Edulink App will help us do it. We want to listen to your views and to continue to shape our school around them. By downloading the app, you will not only ensure that you regularly get updates and messages specific to your child; you will also be able to respond to our new Parent Pulse surveys (coming November 2026) and have your say.

Please look out for an email from Edulink One in your inbox (sent 20/10) and follow the instructions. The email will be sent to the email address you have registered with the school - please check your junk mail folder if you cannot initially see it. It will include a username and temporary password to get you started.

To attempt to make things clearer, I've recorded a short video to help you navigate the in-app features. A user guide for the app is also available by clicking on this link. Should you encounter any issues after receiving the email, please contact Mr Lambert at Hayfield.

The plan is not to suddenly discontinue our use of our SIMs App, but to gradually pull the updates from this service in favour of Edulink which allows a much more friendly user interface and will make communication more accessible. We want to ensure that all parents and carers have access to information and, from November 2026, we will use Edulink One as the main channel for this. We intend to stop using the SIMs App entirely later in the school year.

We really value your support in this exciting new way of sharing information and partnering in your child's education.

Yours faithfully

B D R

Mr B Robertson
Deputy Headteacher

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